

## OPENING AND SERVICE HALL TIMINGS - PRICE LIST 2021

We understand not everyone has attended a funeral, therefore to some a crematorium may feel a strange or an uncomfortable place. Should you wish to take the opportunity to visit and have a look around, or ask any questions of the team, then you are more than welcome..

### General opening times

<b>Office hours</b>	Monday - Friday	9am - 5pm
<b>Service hall times</b>	Monday - Friday	8.30am - 4pm
	Saturday	9am - 11.30am
	Sunday	No service available

### Service hall times and prices

**The timed appointment slots stated below must include complete entry and exit of a congregation along with the internal preparation and set-up of the Service hall. Service hall times can be extended by prior agreement and at additional cost.**

#### Monday - Friday

Standard fee attended service	
45 minute appointment slot .....	10am, 10.45am, 11.30am, 12.15pm, 1pm, 1.45pm, 2.30pm and 3.15pm
	<i>Times thereafter by agreement and price on application</i>

Reduced fee attended service	
30 minute appointment slot .....	9.30am and 4pm

Unattended service	
15 minute appointment slot .....	8.30am, 8.45am, 9am and 9.15am

#### Saturday/Bank holiday

Standard fee attended service	
45 minute appointment slot .....	10am, 10.45am and 11.30am
	<i>Times thereafter by agreement and price on application</i>

Reduced fee attended service	
30 minute appointment slot .....	9am and 9.30am

<b>Sunday, Christmas Day, Boxing Day, New Year's Day, Good Friday and Easter Monday</b> .....	No service available
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# PRICES 2021

## Service hall times and prices *(continued)*

	<b>Total cost (inc VAT)</b>
<b>Monday - Friday</b>	
Standard fee attended service .....	<b>£895</b>
Reduced fee attended service .....	<b>£700</b>
Unattended service .....	<b>£550</b>
Infant/Child (under the age of 18) 30/45 minute slot .....	<b>Free of charge</b>
5.45pm onwards, dependent on time .....	<b>POA</b>
<b>Saturday</b>	
Standard fee attended service .....	<b>£1,345</b>
Reduced fee attended service .....	<b>£1,050</b>
Infant/Child (under the age of 18) 30/45 minute slot .....	<b>£450</b>
<b>Bank holiday</b>	
Standard fee attended service .....	<b>£1,790</b>
Reduced fee attended service .....	<b>£1,400</b>
Infant/Child (under the age of 18) 30/45 minute slot .....	<b>£895</b>

## Cremation fees

**The cremation fee, whether a full or committal only service, includes the following:-**

- Necessary trained personnel to provide full professional services for all aspects of administration, memorialisation and registration of a cremation
- Full information on all services provided at East Devon Crematorium
- Facilities of a waiting room, service hall with appropriate crematorium assistants on the day and during the service
- Access to audio, visual and music facilities
- Medical referee authorisation fee
- Completion of a full mercury abated cremation in accordance with all statutory regulations and environmental legislation
- Preparation of cremated remains for removal or scattering
- Provision of a biodegradable cardboard urn and temporary storage of cremated remains for up to 3 months
- Provision of a certified cremation certification for cremated remains disposal
- Scattering of cremated remains in a specially designated area of our meadow
- Availability of a book of remembrance and room
- Full information and guidance on the various forms of memorials and memorialisation associated with cremated remains on which we will contact you on following the cremation.

## Supplementary fees on the above

### Additional service time

30 minute appointment slot (9am only) .....	<b>£355</b>
45 minute appointment slot .....	<b>£450</b>
Double funeral with two deceased in a single service time .....	<b>£450</b>



## Associated fees

Memorial service or service only (Monday - Friday 9am - 4.45pm) .....	<b>£450</b>
Memorial service at other times .....	<b>£670</b>

## Cremated remains fees

Provision of a boxed cardboard urn .....	<b>Free of charge</b>
Certified copy of the Certificate of Cremation .....	<b>Free of charge</b>
Temporary deposit of cremated remains for up to 3 months .....	<b>Free of charge</b>
Scattering cremated remains from East Devon Crematorium .....	<b>Free of charge</b>
Scattering cremated remains from another crematorium .....	<b>£60</b>
Appointments made outside of normal working hours .....	<b>£95</b>
Dispatch of cremated remains via a secure carrier .....	<b>Cost + VAT 20%</b>
To split cremated remains into further boxed cardboard urns with additional Certificate of Cremation (per urn) .....	<b>£15</b>

*Please note funeral directors may charge for the collection/delivery of cremated remains.*

## Audio, visual & music service fees

<b>Wesley Media System</b>	<b>Total cost (inc VAT)</b>
Provision and use of all music via the Wesley Media System .....	<b>Free of charge</b>
Provision and use of multi-media screens .....	<b>Free of charge</b>

### Visual options

Holding picture throughout funeral service	
• Flag/landscape from East Devon Crematorium .....	<b>Free of charge</b>
• Personal/bespoke (not as part of a visual life tribute) .....	<b>£27</b>
Visual life tribute set up fee .....	<b>£24</b>
Slideshow (no music) - 25 images (maximum) .....	<b>£46</b>
• For every additional 25 images .....	<b>£25</b>
Slideshow (with music) - 25 images (maximum) .....	<b>£90</b>
• For every additional 25 images .....	<b>£25</b>
Visual life tribute alteration fee after 48 hour deadline has passed (at cost to Wesley Media) .....	<b>£90</b>
Visual life tribute per family video file or downloadable MP4 video file .....	<b>£22</b>
Copy of visual life tribute on an a DVD/USB (including delivery) .....	<b>£45</b>
Urgent Service – orders for Tributes received after 48hr cut-off period (will be subject to an additional fee) .....	<b>£95</b>

# Audio, visual & music service fees *(continued)*

## Recording options

Video recording of the funeral service

- Downloadable MP4 video file ..... **£36**
- Downloadable MP4 video file including visual tribute ..... **£54**

Recording on DVD or USB (including delivery) ..... **£72**

Recording on DVD or USB with visual life tribute (including delivery) ..... **£78**

## Webcast options

Provide a live webcast (includes a 7 day on demand view) of the funeral service ... **£90**

## Organ

Private use of the digital piano/organ ..... **£30**

Provision of digital organ and organist ..... **£65**

# Memorialisation

There are a range of various memorial options available i.e. book of remembrance, memorial orbs, memorial plaques etc. These will be an additional cost, prices on application.

**All prices include VAT and are applicable for all services received from Monday 6 September 2021. Prices for memorials are available with a separate brochure. We welcome pre-funeral visits by the bereaved.**